

APLIGO GmbH – logistics services

With its focus on hardware appliances and its central location in Karlsruhe/Germany, APLIGO is able to provide a complete range of logistical and technical services required for the handling of hardware appliances across Europe -- without the need for a software vendor to build up internal systems and processes and/or manage physical inventory.

With its knowledge and expertise in the appliance market, APLIGO has helped its numerous customers to pave their way to "a home" for their software solution. If you have already thought about adding a (new) hardware appliance to your product portfolio, using APLIGO's services would be an option to speed up the process allowing you to reduce time to market. For this purpose, the "pre-production" services provided by APLIGO include:

- Consultancy in the selection of the appropriate hardware platform
- Assistance during the adoption of the solution (development resources)
- Provisioning and implementation of advanced features (e.g. management-interface/-console for the configuration of the appliance, advanced Backup-/Restore functionality via CF-cards and/or USB-stick etc.)
- Customization, OEM-Design and branding (finishing, customized panels, membranes etc.)
- Assembly, coordination of technical certifications, customized configuration and pre-installation

Using APLIGO once the appliances are available, you don't even have to worry about the services your channel partners and customers expect for the hardware. We can do it all for you – we offer a full set of different services related to logistics and warranty:

- Warehousing
- Inventory-Management
- Delivery/shipment across borders
- RMA-Management
 - Standard
 - Advanced
 - Pre-Exchange
 - NBD (Next Business Day)
 - „Cold-Standby" Scheme
- Support and technical Services
 - Repair and
 - Refurbishing

APLIGO GmbH – logistics services (cont'd)

With access to our extranet you know exactly what is going on: You can easily check inventory of your stock, see what is available and what is in transit, get access to delivery notes and other important documents and all this in real-time.

What advantages does APLIGO bring to your business?

- Time to market
- The experience from a vendor that has managed all aspects of:
 - Im-/Export; tax & customs; cross-border shipment
 - Technical certifications like CE, FCC etc.
 - Technical implementation
 - Logistics and delivery incl. Stock- and RMA-management;
 - OEM setup

Availability of the above services is based on a modular concept. This means you can mix and match them to your liking. APLIGO can also be of help if you are just looking for a logistics hub in Europe to finish the assembly, pre-install software or just manage and distribute stock. And we are just a phone call away.

APLIGO - "Your software perfectly applied".

Further Questions? More information is available from <http://www.APLIGO.com>, by phone at +49-(0)721-969003-0 or by email to info@apligo.com

